THANK YOU TO OUR MAJOR FUNDERS 2020

<table>
<thead>
<tr>
<th>Funders</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Anaheim</td>
<td>$4,003,000</td>
</tr>
<tr>
<td>Samueli Foundation</td>
<td>$352,180</td>
</tr>
<tr>
<td>Orange County Community Foundation</td>
<td>$122,587</td>
</tr>
<tr>
<td>Wells Fargo Foundation</td>
<td>$100,000</td>
</tr>
<tr>
<td>California Foundation for Stronger Communities</td>
<td>$50,000</td>
</tr>
<tr>
<td>City of Anaheim Employees</td>
<td>$41,892</td>
</tr>
<tr>
<td>City of Anaheim Utilities Customers</td>
<td>$17,739</td>
</tr>
<tr>
<td>Disneyland Resort</td>
<td>$11,708</td>
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</tbody>
</table>
Our Impact
A LOOK BACK AT 2020
We raised $86,020 for Anaheim Youth in June 2020 through this collaborative giving day. We recently had another successful campaign.

ACF awarded over $90,000 Helping Hands grants to 60 community organizations August 2019 – Dec. 2020

We are expanding the ACT youth resiliency collaboration with new multi-sector partners dedicated to advancing youth toward college, careers, and civic life.

ACF serves as the fiscal agent for numerous Anaheim Community Services funds to serve residents of every age and background.

This partnership with the Samueli Foundation bolsters collaboration with the City and local nonprofits. Together, ACIG has provided residents with food assistance, mental health services, arts, and enrichment.

A shared space opened in August 2019, providing a place for nonprofits to meet, work, learn, and collaborate. We are preparing to reopen in an updated space.

We are expanding the ACT youth resiliency collaboration with new multi-sector partners dedicated to advancing youth toward college, careers, and civic life.
ANAHEIM COMMUNITY FOUNDATION
RESPONSE & RECOVERY GRANTS

$4 million to ACF from City of Anaheim

April 2020
Launch Rapid Response Grants
$1.45 million awarded to 40 nonprofits

June 2020
$1.35 million awarded to 54 nonprofits
$102,500 to Anaheim EOC

December 2020
Recovery Grants
$970,000 to 57 nonprofits for emerging needs
76 nonprofit grantees

RESPONSE
- Grab-n-go meals
- Food pantries
- Groceries
- Household supplies
- Hygiene kits
- Transportation
- Motel vouchers

RECOVERY
- Continued food distribution
- PPE safety gear
- Grocery gift cards
- Mental health / counseling
- Distanced learning

STORIES OF COLLABORATION

The Anaheim Community Foundation (ACF) has announced $1.35 million in grants to 54 nonprofit organizations to support response and recovery efforts in Anaheim. These new grants extend support started in April when ACF launched a “Rapid Response” Grant Program to address immediate needs facing residents due to the COVID-19 crisis. The newest round of Response & Recovery Grants are focused on emerging needs facing youth, families, seniors, and others with limited access/resources. See More
Impact of Response & Recovery Grants on Anaheim Residents

- 1.43 million People impacted (duplicated)
- 4.25 million Services Provided
- 3.44 million Meals Provided
- 22,025 Case Management & Support Services

Impact of ACF Grant Funding

Client Outcomes (59 of 76 grantees)

- Improved Food Security: 73%
- Access to Community Resources: 68%
- Mental Health: 63%
- Family Stability: 59%
- Engagement in Services: 56%
- Financial Stability: 49%
- Physical Health: 46%
- Access to Personal Protective: 41%
- Decreased Isolation: 41%
- Improved Personal hygiene: 41%
- Improved Socialization among Youth: 29%
- Improved Academic Success: 24%
- Improved Access to Transportation: 19%
- Other: 20%
ACF Evaluation Committee

ACF
John Guastaferro
Kim Chips
Bruce Solari

Evaluators
Michelle Berelowitz
Marta Davis
Brooke Lounsbury

City Staff
Gina Pedigo
Holly Unruh
Joe Perez

Anaheim Family YMCA
Cristina Casas

Boys & Girls Club
Mayra Martin

Bracken’s Kitchen
Caterina Richards

Community Action Partnership
LaShanda Maze

Meals On Wheels
Holly Hagler

Love Anaheim
Nathan Zug

Project Access
Mindy Friedman
ACF Evaluation Process

- Community Organization Survey
  - 100+ organizations
- Individual & Client Surveys
  - 2,111 responses
- Qualitative Data
  - Comments & stakeholder focus group

* Surveys in English, Spanish, and Vietnamese

POLL #1

What are the top 3 needs facing Anaheim?
Community
Organization
Service Delivery

Types of Organization
Out of 100 surveyed

- 93% Nonprofit
- 3% Academic
- 2% Public, Government
- 2% Faith-based
- 1% Other

Nonprofit 93%
Ages Served
by community organizations surveyed

- Early childhood: 58%
- School-aged: 74%
- Middle & High School: 80%
- Young Adults: 83%
- Adults: 78%
- Older Adults: 58%

Cover a Spectrum of Services
of community organizations surveyed

- Housing Support: 7.6%
- Info & Referral: 19.0%
- Case Management: 12.3%
- Mental Health: 10.8%
- Emergency Assistance: 9.7%
- Other: 10.6%
- Basic Needs: 9.4%
- Family Support: 9.2%
- Employment/Job Readiness: 8.3%
- Youth Services: 8.1%
Number of Clients Served

ORGANIZATIONS SERVING 1,000+ CLIENTS

<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>2019</td>
<td>34%</td>
</tr>
<tr>
<td>2020</td>
<td>39%</td>
</tr>
<tr>
<td>2021</td>
<td>43%</td>
</tr>
<tr>
<td>2022</td>
<td>45%</td>
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Shifts in Service Modality

- Virtual services: 38%
- Over the phone: 46%
- Drive-by: 70%
- Other: 89%
### Positive Impact from Service Modality Shifts

<table>
<thead>
<tr>
<th>ON OPERATIONS</th>
<th>ON CLIENT OUTCOMES</th>
</tr>
</thead>
<tbody>
<tr>
<td>65% Stated that collaboration had a positive impact on their ability to meet needs</td>
<td>68% Stated switching to virtual meetings had positive impact on operations</td>
</tr>
<tr>
<td>49% Saw improved client outcomes with service delivery changes</td>
<td>41% Saw improved client engagement with virtual services</td>
</tr>
</tbody>
</table>

### MORE INSIGHTS

- Economic Stability
- Health
- Education
EMPLOYMENT

COMMUNITY ORGANIZATIONS

% of organizations identifying a high to severe need in the following areas:

- Unemployment: 64%
- Job readiness services: 51%

CLIENTS/INDIVIDUALS

Barriers
- Childcare issues create job barriers: 63%
- Don’t always have a job that pays enough to live comfortably: 55%

Opportunities
- Have training and skills to get the job they want: 86%
- Have the education to get the job they want: 76%

“I am currently looking for employment, which hasn’t been easy due to COVID and lack of care for my child.”
FINANCIAL

COMMUNITY ORGANIZATIONS

% of organizations identifying a **high to severe need** in the following areas

- Living in Poverty: 72%
- Food Insecurity: 60%
- Basic Needs: 59%
- Financial Literacy: 37%
"I wish I had additional funds to put my child into quality childcare in order to pursue a higher education."

CLIENTS/INDIVIDUALS

35% Cannot pay their bills on a regular basis

63% Cannot pay for food, safe housing, and essentials on a regular basis

81% Cannot consistently save money for the future
HEALTH

COMMUNITY ORGANIZATIONS

% of organizations identifying a high to severe need in the following areas

Clients' Physical Health
39%

Physical health programs/services
47%

CLIENTS/INDIVIDUALS

Engage in daily physical activity
75%

Don't worry about having enough food for their family
82%

“I exercise regularly and am healthy. I am grateful for the classes the City offers.”
MENTAL HEALTH

COMMUNITY ORGANIZATIONS

% of organizations identifying a **high to severe need** in the following areas

- Social isolation: 50%
- Mental health: 61%
"It's scary to have no one and nothing, but it's amazing the kind of help these services provide. They helped me change the way I think and feel, and they lifted me up."

CLIENTS/INDIVIDUALS

Barriers
Feel isolated at times
55%
COVID impacted their emotional well-being
81%

Opportunities
State their children’s mental health is good to excellent
88%
EDUCATION

CLIENTS/INDIVIDUALS

Learning
Youth have access to tutors/resources 74%

Educational achievement is important 44%

Enrichment
High need for youth services 52%

High need for transitional age services (16-24) 42%

“Thank you for having this after school program. Everything you do for our children is peace of mind for us as parents.”

Moving Forward

NEEDS, PRIORITIES, LESSONS LEARNED
Moving Forward

Client Needs
Identified by Community Organizations

- Poverty: HIGH NEED 41%, SEVERE NEED 31%
- Unemployment: HIGH NEED 43%, SEVERE NEED 21%
- Mental Health: HIGH NEED 43%, SEVERE NEED 18%
- Food Insecurity: HIGH NEED 31%, SEVERE NEED 29%
- Homelessness/Unstable Housing: HIGH NEED 21%, SEVERE NEED 30%
- Social Isolation: HIGH NEED 37%, SEVERE NEED 13%
- Educational Achievement: HIGH NEED 33%, SEVERE NEED 11%
- Physical Health: HIGH NEED 31%, SEVERE NEED 8%
- Enrichment Activities: HIGH NEED 27%, SEVERE NEED 5%
- Substance Abuse: HIGH NEED 19%, SEVERE NEED 6%

Moving Forward

Client Services
Identified by Community Organizations

- Mental Health: HIGH NEED 35%, SEVERE NEED 30%
- Case Management: HIGH NEED 41%, SEVERE NEED 21%
- Info & Referral: HIGH NEED 38%, SEVERE NEED 22%
- Basic Needs: HIGH NEED 34%, SEVERE NEED 25%
- Emergency Assist: HIGH NEED 36%, SEVERE NEED 23%
- Housing Support: HIGH NEED 22%, SEVERE NEED 33%
- Family Support: HIGH NEED 41%, SEVERE NEED 14%
- Youth Services: HIGH NEED 37%, SEVERE NEED 15%
- Employment/Job Readiness: HIGH NEED 34%, SEVERE NEED 17%
- Physical Health: HIGH NEED 36%, SEVERE NEED 11%
Service Modality

Which will you continue?

- Virtual services
- Over the phone
- Drive-by
- Other

Moving Forward

Top Organization Priorities

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Funding</td>
<td>50%</td>
</tr>
<tr>
<td>Collaboration</td>
<td>47%</td>
</tr>
<tr>
<td>Service Development</td>
<td>43%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>42%</td>
</tr>
<tr>
<td>Staffing</td>
<td>37%</td>
</tr>
<tr>
<td>Donor Engagement</td>
<td>28%</td>
</tr>
<tr>
<td>Volunteerism</td>
<td>21%</td>
</tr>
<tr>
<td>Virtual Client Meetings</td>
<td>28%</td>
</tr>
<tr>
<td>Technology</td>
<td>8%</td>
</tr>
<tr>
<td>Virtual Staff Meetings</td>
<td>6%</td>
</tr>
<tr>
<td>Other</td>
<td>9%</td>
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</tbody>
</table>
**LESSONS LEARNED**

**"NIMBLE & AGILE"**
Organizations were incredibly “nimble and agile” in their response to COVID’s impact on the individuals and families living in Anaheim.

**COLLABORATION**
Organizations were able to effectively and efficiently address the needs of the clients through collaboration by engaging with other sectors of service delivery and the business community.

**CREASED FUNDING**
From public, private, and Anaheim Community Foundation had a tremendous impact on the organizations’ operations and the outcomes for the clients being served.

**WHEN FUNDING RUNS OUT**
There is a concern that once the additional resources are no longer available, such as unemployment benefits and rental assistance, clients will experience a greater need for resources and assistance.

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**POLL #2**

Moving forward, how will you collaborate?
WHAT’S NEXT?

Share report online
Address Q&A
Launch ACF action committees this year to continue momentum and collaboration

THANK YOU!
anaheimCF.org
Email: info@anaheimcf.org